Nant Gwrtheyrn

POLISI CANSLO ADRAN ADDYSG NANT GWRTHEYRN

Rydym yn deall weithiau, am wahanol resymau, na fydd modd i unigolion ddod ar y cwrs y maent wedi cofrestru ar ei gyfer. Y cynnig cyntaf bob amser fydd eich trosglwyddo i gwrs arall ar lefel sy'n addas.

Gallwn gynnig ad-daliad yn ddibynnol ar bryd y derbyniwn rybudd ysgrifenedig eich bod yn canslo. Mae'r polisi fel a ganlyn:

Canslo	Ad-daliad
Hyd at 16 wythnos cyn diwrnod cyntaf y cwrs	Ad-daliad llawn
12-16 wythnos cyn dyddiad cyntaf y cwrs	50% o'r balans
8-12 wythnos cyn diwrnod cyntaf y cwrs	25% o'r balans
O fewn 8 wythnos cyn diwrnod cyntaf y cwrs	Dim ad-daliad

Os fyddwch chi'n dewis trosglwyddo i gwrs arall yn hytrach na chael ad-daliad, bydd y polisi canslo yn cyd-fynd â'r taliad am y cwrs gwreiddiol. Os fyddwch chi'n canslo'r cwrs yr ydych wedi trosglwyddo iddo, ni fyddwn yn gallu cynnig unrhyw ad-daliad i chi dim ond eich trosglwyddo i gwrs arall. Nid oes modd trosglwyddo cwrs fwy na dwywaith oni bai fod y cwrs yn cael ei ganslo gan Nant Gwrtheyrn.

Os fydd Nant Gwrtheyrn yn penderfynu canslo cwrs cyn eich ymweliad o ganlyniad i dywydd drwg, byddwn yn gwneud pob ymdrech i aildrefnu eich cwrs. Os na fydd modd aildrefnu, byddwn yn cynnig lle i chi ar gwrs arall. Os nad yw'r opsiynau hyn yn gyfleus, byddwn yn cadw eich taliad fel credyd ar eich cyfrif am hyd at ddwy flynedd a bydd croeso i chi gofrestru ar gwrs arall sy'n addas o fewn y cyfnod hwnnw.

Os fydd Nant Gwrtheyrn yn gorfod canslo cwrs am unrhyw reswm arall, byddwn yn gwneud pob ymdrech i aildrefnu eich cwrs. Os na fydd modd aildrefnu, byddwn yn cynnig lle i chi ar gwrs arall. Os nad yw'r opsiynau hyn yn gyfleus, byddwn yn cynnig ad-daliad llawn i chi.

Oherwydd rhesymau gweinyddol tu hwnt i'n rheolaeth, os ydych chi'n gwneud cais am ad-daliad, ni fyddwn yn gallu rhoi'r ad-daliad yn syth yn ôl i chi. Bydd rhaid i ni aros 7 diwrnod gwaith cyn prosesu'r ad-daliad.

Os ydych chi'n archebu llety ychwanegol ar gyfer cyfnod y cwrs e.e. nos Sul ychwanegol, bydd y ffi honno yn dod o dan yr un telerau ac amodau â ffi y cwrs sef y o dan y polisi canslo hwn.

Os ydych chi'n dod â rhywun gyda chi i aros yn Nant Gwrtheyrn yn ystod eich cwrs, bydd y ffioedd maen nhw'n eu talu yn dod o dan y Telerau ac Amodau a'r Polisi Canslo hwn.

Nant
Gwrtheyrn

NANT GWRTHEYRN EDUCATION DEPARTMENT CANCELLATION POLICY

We understand that sometimes, for various reasons, individuals may not be able to attend a course they have registered on. The first offer will always be to transfer you to another course at a level that's suitable.

We may offer a refund depending on when we receive written notice that you are cancelling. The policy is as follows:

Canslo	Ad-daliad
Up to 16 weeks before the first day of the course	Full refund
12-16 weeks before the first day of the course	50% of the balance
8-12 weeks before the first day of the course	25% of the balance
Within 8 weeks of the first day of the course	No refund

If you choose to transfer to another course rather than get a refund, the cancellation policy will correspond with the payment for the original course. If you cancel the course you have transferred to, we will not be able to offer you any refund, only transfer you to another course. It is not possible to transfer to another course more than twice unless the course is cancelled by Nant Gwrtheyrn.

If Nant Gwrtheyrn decides to cancel a course before your visit as a result of bad weather, we will make every effort to reschedule your course. If it is not possible to reschedule, we will offer you a place on another course. If these options are not convenient, we will keep your payment as credit on your account for up to two years and you can enrol on another course that is suitable during that time.

If Nant Gwrtheyrn has to cancel a course for any other reason, we will make every effort to reschedule your course. If it is not possible to reschedule, we will offer you a place on another course. If these options are not convenient, we will offer you a full refund.

Due to administrative reasons beyond our control, if you apply for a refund, we will not be able to give you the refund straight away. We will have to wait 7 working days before processing the refund.

If you book additional accommodation for the duration of the course e.g. additional Sunday night, that fee will come under the same terms and conditions as the course fee which is under this cancellation policy.

If you bring someone with you to stay at Nant Gwrtheyrn during your course, the fees they pay will be covered by the Terms and Conditions and this Cancellation Policy.