



Polisi Canslo Dysgu Cymraeg Nant Gwrtheyrn

Rydym yn deall weithiau am wahanol resymau, na fydd modd i unigolion ddod ar gwrs y maent wedi cofrestru ar ei gyfer. Y cynnig cyntaf bob amser fydd eich symud i gwrs arall ar yn un lefel.

Gallwn gynnig ad-daliad yn ddibynnol ar pryd y derbyniwn rybudd ysgrifenedig eich bod yn canslo. Mae'r polisi fel a ganlyn:

Canslo	Ad-daliad
Hyd at 16 wythnos cyn diwrnod cyntaf y cwrs	Ad-daliad llawn
12-16 wythnos cyn dyddiad cyntaf y cwrs	50% or balans
8-12 wythnos cyn diwrnod cyntaf y cwrs	25% o'r balans
O fewn 8 wythnos cyn diwrnod cyntaf y cwrs	Dim ad-daliad

Tywydd Drwg

Os fydd Nant Gwrtheyrn yn penderfynu canslo cwrs cyn eich ymweliad o ganlyniad i dywydd drwg neu unrhyw reswm arall, byddwn yn gwneud pob ymdrech i aildrefnu eich cwrs. Os na fydd modd ail drefnu, byddwn yn cynnig lle i chi ar gwrs arall. Os nad yw'r opsiynau yma yn gyfleus, byddwn yn cadw eich taliad fel credyd ar eich cyfrif am hyd at ddwy flynedd, a bydd croeso i chi ddewis cwrs addas yn ystod y cyfnod hwn.



Dysgu Cymraeg Nant Gwrtheyrn Cancellation Policy

We understand that sometimes, for various reasons, individuals may not be able to come on a course they have signed up for. The first offer will always be to transfer you to another course at the same level.

We may offer a refund depending on when we receive written notice that you are cancelling. The policy is as follows:

Cancellation	Refund
Up to 16 weeks before the first day of the course	Full refund
12-16 weeks before the first day of the course	50% of the balance
8-12 weeks before the first day of the course	25% of the balance
Within 8 weeks of the first day of the course	No refund

Bad Weather

If Nant Gwrtheyrn decides to cancel a course before your visit due to bad weather or for any other reason, we will make every effort to reschedule your course. If it is not possible to reschedule, we will offer you a place on another course. If these options are not convenient, we will keep your payment as credit on your account for up to two years, and you will be welcome to choose a suitable course during that time.