

Terms and Conditions

Please note: when making a booking, the following terms and conditions will be a binding contract with Nant Gwrtheyrn. **It is important that you read them carefully.**

Data

Here at Nant Gwrtheyrn, we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

Cancellation

Should Nant Gwrtheyrn have to cancel a course, for whatever reason (including public health restrictions being introduced by local or national government), you will be given 2 weeks notice prior to the course start date or. Where such a notice period cannot be realistically given, Nant Gwrtheyrn will make every effort to contact those affected by such measures as soon as is practically possible. Under these circumstances, you can transfer your booking to another similar course within 12 months or, where such a transfer is not possible, a refund will be given.

If you need to cancel, please contact us immediately. If you decide to cancel a course, you can transfer your booking to another similar course within 6 months. Once the balance has been paid, the following applies:

Cancel	Refund
8 weeks prior to the course start date	50% of the balance
8-4 weeks prior to the course start date	25% of the balance
Within 4 weeks to the course start date	No refund
Non-attendance	No refund
Leaving before the end of the course	No refund

Covid-19

Nant Gwrtheyrn have adapted our learning and social spaces in order to comply with social-distancing measures introduced as a means of preventing the spread of Covid-19. We expect all our visitors, including learners on residential courses, to comply with all restrictions in place at the time of visiting.

Prospective visitors, including learners booked onto courses, with recognised Covid-19 symptoms and / or a positive test result, MUST inform Nant Gwrtheyrn immediately.

Should visitors, including learners, develop any recognised Covid-19 symptoms while on site, they should immediately retreat to their accommodation and inform Nant Gwrtheyrn officers.

Nant Gwrtheyrn reserves the right to request information from visitors, including learners, for the purposes of contact tracing.

The Nant's decision is final.