

Accommodation Terms & Conditions 2021

Thank you for choosing to stay at Nant Gwrtheyrn. We look forward to accommodating you.

*PLEASE NOTE: When making a booking, the following terms and conditions will be a binding contract with Nant Gwrtheyrn. It is important that you read the following carefully:

2021 Tarif

1 x night Bed & Breakfast - £60.00 per person/per night (£30.00 for children aged 4 – 15)

2 x nights Bed & Breakfast - £105 per person/per night (£52.50 for children aged 4 – 15)

Children aged 3 or under – FREE

Sofa bed/Camp bed – Children's rate

Tŷ Canol: PRICED PER UNIT – including breakfast

Double/Twin: £130 for 1 night / £230 for 2 nights

3 bed unit: £169 for 1 night / £309 for 2 nights

6 bed unit: £245 for 1 night / £445 for 2 nights

£20 supplement for single occupancy of a double room

The price is inclusive of your room, along with any meals stated on your invoice. The self-catering cottages do not include any meals, unless requested or arranged with reception.

The pricing framework is as follows:

1. En suite rooms (inclusive of a full Welsh Breakfast) – prices are charged per person.
2. Tŷ Canol (*inclusive of a continental breakfast*) – prices are charged per unit.
3. Self-catering cottages (*NO breakfast included*) – prices are charged per cottage.

*(Please visit www.bestofwales.co.uk to book a self-catering cottage)

Single occupancy supplement - Double en suite room, a supplement of £20 will be charged.

*(*Dependant on availability*)

Payment methods:

Cash, cheque, debit/credit card, BACS payments - please see details on your invoice.

*(**We do not accept American Express**)

Booking

A 50% deposit is required to confirm a booking, with the balance due 28 days before arrival.

The deposit is non-refundable.

Cancellations

Please note your booking is a legally binding contract. If you need to cancel, please contact us immediately.

*Please note the 50% deposit is non-refundable

Once the balance has been paid, the following applies:

If you cancel 7 - 14 days before the date of your stay, 50% of your balance payment will be refunded.

If you cancel within 7 days before the date of your stay, 25% of your balance payment will be refunded.

If you cancel within 2 days before the date of the stay, there will be no refund.

No show – If you do not cancel your reservation and do not show up, we reserve the right to charge the full amount payable to the card details provided on booking.

Postponed sue to Covid-19

*Please note the 50% deposit is non-refundable

If Covid-19 prevents you from staying at Nant Gwrtheyrn, we can offer the following :
-Change the booking date. Our policy is to transfer the booking within 12 months from the original booking.
-If you have paid in full we can refund 50% of the total.

The Nant's decision is final.

Arrival (CHECK-IN) Between 4-5:00pm on day of arrival
Exceptions – please contact the office on **01758 750334**

The residential reception at the Nant is open until 10:00pm on Fridays ***when a wedding is taking place***. In the interest of our guest's safety and to collect your room keys, we strongly advise you to arrive within reception hours. **We kindly ask that you ring reception to report arrivals past 5:00pm to make arrangements regarding your room allocation.**

Reception opening times* (Summer: March – October)

| | |
|-------------------|--------------|
| Monday – Thursday | 9am – 5pm |
| Friday | 9am – 10pm # |
| Saturday | 9am – 5pm |
| Sunday | 11am – 5pm |

ONLY IF WEDDING IS TAKING PLACE

Reception opening times* (Winter: November – February)

| | |
|-----------------|------------|
| Monday – Friday | 9am – 5pm |
| Saturday | 9am – 5pm |
| Sunday | 11am – 4pm |

** Subject to change*

The residential reception at the Nant is open until 10:00pm on Fridays ***when a wedding is taking place***. In the interest of our guest's safety and to collect your room keys, we strongly advise you to arrive within reception hours. **If it is not possible for you to arrive by 10:00pm we kindly ask that you ring reception to make arrangements regarding your room allocation.**

Tel: **01758 750334**

Please note – Access will not be permitted to rooms if full payment has not been received

The Site

Due to the historic nature of Nant Gwrtheyrn, the footpaths in the village are uneven and can be slippery. Please take care when walking around the village in wet weather and at night. Please be aware that the decking in front of the Main Hall is not suitable for high-heeled shoes, they could also pose difficulties when walking around the village.

Departure

Check out is at 10am on the day of your departure (9:30am for language course students). It is possible to arrange a late check out at 13:00 for a supplement of £20. *(Dependant on availability)

Keys

Your room key will be released to you on arrival at Reception. We kindly ask that keys are left in the door to the room upon departure.

Damages

Please show care and respect to our accommodation. Guests are answerable for any damage to the room and its contents – if there is any damage caused; reception staff must be informed as soon as possible. We do not allow smoking in any of the Nant's buildings, and we reserve the right to raise costs for any additional cleaning required.

Liability

We do not accept any responsibility and we are not liable for any damage, loss or injury to any members of your party or any vehicles or belongings whilst on the site

Data

Data collected during the booking process may be kept on our computer systems. The Nant will retain contact details on record unless the customer wishes us not to. If any customers prefer that their details are not retained, this must be stated on booking.

Data protection principles

We will comply with the seven enforceable data protection principles by making sure that personal data is:

1. Fairly and lawfully processed.
2. Processed for limited purposes.
3. Adequate, relevant and not excessive.
4. Accurate and kept up to date.
5. Not kept longer than necessary.
6. Processed in accordance with the individual's rights.
7. Secure.

We will ensure that at least one of the following conditions is met before we process any personal data:

1. The individual has consented to the processing.
2. The processing is necessary for the performance of a contract with the individual.
3. The processing is required under a legal obligation (other than one imposed by a contract)
4. The processing is necessary to protect vital interests of the individual
5. The processing is necessary to carry out public functions e.g. administration of justice
6. The processing is necessary in order to pursue our legitimate interests or those of third parties (unless it could unjustifiably prejudice the interests of the individual)

Here at Nant Gwrtheyrn we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

Complaints

Any issues or concerns that may arise can be dealt with by contacting the Reception immediately. If the issue cannot be resolved, a form can be completed that will be passed on to Management and a response should be expected within 2 working days. –

Children

Please refer to 'Prices', above. Should any infants be a part of your party, please inform staff when booking so that the most suitable room is allocated. For health and safety reasons, parents are advised to provide their own travel cot (PLEASE NOTE: there are no fridges/microwaves in the B&B rooms)

Pets

We do not allow pets in any of the buildings at Nant Gwrtheyrn

Room facilities

Every en suite room has Tea & Coffee making facilities. Free WiFi is available in all rooms as well as the Plas, Sgubor and Hall.

Please be advised that due to nature of the flooring in the bedrooms, we advise guests to remove high heels when walking in the rooms.

There are NO televisions in any of the Nant's rooms

In addition

- BBQ's are not permitted at Nant Gwrtheyrn
- Hair dryers (limited numbers), ironing board and iron are available to borrow from Reception
- Most rooms have a shower however, two rooms have baths. Please enquire when booking
- Our full Terms and Conditions are available to view online by visiting our website at www.nantgwrtheyrn.org



**Llithfaen
Pwllheli
Gwynedd
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01758 750334**